

## Recommendations and Personal Reflection

### Description

Telehealth is the provision of healthcare services via telecommunication technologies. It is often used when patients cannot physically visit a healthcare provider, such as when they live in remote or rural areas or have a disability or chronic illness that limits their mobility. Telehealth can also be utilized for providing mental health care, such as counseling and therapy, to patients who may not be able to access these services in person. Telehealth is an effective way to improve access to healthcare services, and its use is expected to grow in the coming years. One study found that telehealth was associated with decreased hospitalizations, ED visits, and outpatient visits and increased patient satisfaction (Flaherty et al., 2017). Thus, telehealth plays a significant part in developing the quality and delivery of healthcare services.

### Feelings

#### **Thinking and Learning Processes Involved**

Telehealth learning has presented unique thinking and learning challenges. To be successful, it is required to analyze information and make decisions quickly and critically. It is also required to be able to effectively communicate with peers and instructors using a variety of communication tools. Because learning is often asynchronous, to complete all assignments promptly, good time management skills and organization are essential. Finally, it requires adaptability and flexibility to accommodate the ever-changing healthcare landscape. Success becomes achievable by comprehending the thinking and learning processes involved in telehealth.

### Evaluation

In contrast, there are a few other things to be aware of when it comes to telehealth that may act as limitations. For example, one significant issue is the lack of standardization in services. This can make it tricky for patients to understand what they are getting if they use a telehealth service (Kaplan, 2021). In addition, many patients do not have reliable broadband

internet access, which can be a barrier to using telehealth services (Drake et al., 2019). There are also some concerns about the security and privacy of telehealth communications, and it is essential to ensure that these issues are addressed appropriately (ZHOU et al., 2019). Additionally, telehealth services can be expensive for patients, and there is often a lack of coverage for them by insurance providers (Joseph et al., 2022). These are critical limitations when assessing telehealth's potential to improve patient healthcare outcomes.

Moreover, telehealth has many benefits; for instance, it can help reduce the burden on overstretched healthcare systems. In addition, telehealth can provide increased access to care for patients in backward regions by allowing for communication with doctors and other healthcare professionals through video conferencing, phone calls, or online chat services (Dhaliwal et al., 2022). This allows patients in rural or underserved areas to have the same level of care as those in more populated areas.

Another benefit of telehealth is that it can help improve mental health outcomes. In an interconnected solution, doctors can screen for stress in general practice and other settings. In contrast, third-party telehealth providers can also deal with acute crises (Myers, 2019) when mental health is considered at every stage of care, from prevention to crisis intervention to recovery, which allows patients to connect with mental health professionals through video conferencing or phone calls. This can be an excellent option for those who live in rural areas or who have difficulty traveling to see a mental health professional.

### **Analysis of Learning**

This learning module gives a broad view of where telehealth stands today and how it might shape the future. Although telehealth has had rapid growth in recent years, some limitations are significant enough to be considered. Specifically, the necessity for more coding

that meets standards and better payment processing, as well as suggesting improved features for diagnosing problems from a distance. Overall, it is noted that telehealth can help reduce the burden on overstretched healthcare systems and can also increase access to care for patients in remote or rural areas. Additionally, it points out that telehealth can help address mental health issues. It seems likely that telehealth will continue to grow in popularity due to its many benefits. Telehealth can be an effective way to address the needs of patients, but governments and healthcare organizations must invest in its initiatives to ensure it is used effectively.

### **Implications for Future Learning**

While the implications of the findings from the telehealth study are far-reaching, there are a few implications that warrant further discussion. Firstly, patients who received care via telehealth were more likely to receive timely and follow-up care than those who received care in person. This is of great significance in regions where healthcare workers' access can be limited (Campbell et al., 2019). Secondly, telehealth can improve outcomes for patients with chronic conditions. Patients who received care via telehealth had better blood pressure, weight, and cholesterol levels outcomes than those who received in-person care. This is likely because telehealth provides patients with more consistent and coordinated care (Gajarawala & Pelkowski, 2021). Lastly, telehealth can reduce healthcare costs. Patients who received care via telehealth had lower overall healthcare costs than those who received in-person care (Snoswell et al., 2020). This is because telehealth can help to avoid unnecessary trips to the doctor by providing patients with the ability to consult with a doctor remotely. This can help improve patient compliance with treatment plans, as patients can get help and support when needed. These implications suggest that telehealth is a promising modality for the delivery of healthcare in the future.

### **Recommendations**

Government and healthcare organizations should invest in telehealth initiatives to promote telehealth technologies and services. This will not only help mitigate the effects of the COVID pandemic but also continue to accelerate telehealth adoption moving forward. By working together to promote telehealth technologies and services, we can improve our response to future pandemics and ensure that everyone has access to the quality healthcare they need.

Telehealth can play a critical role in improving our response to future pandemics. The COVID pandemic has shown us that telehealth can be a powerful tool for providing care and reducing the spread of disease. However, we must do more to ensure everyone has access to quality healthcare (Dhaliwal et al., 2022).

Consequently, telehealth has increased in popularity; however, it still has not reached its full potential. For example, one of the limitations of telehealth is the lack of government and healthcare organization investment in its initiatives. Despite this limitation, telehealth can play a crucial role in enhancing our response to future pandemics by caring for patients from a distance. Although telehealth is a reliable way to get healthcare services, issues such as accessing broadband internet are still common. In addition, people worry about how private and secure their medical information will be. With an increasing number of organizations using digital care, it is essential that these matters are fixed so that patients can experience the full benefits of telehealth.

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